

The Coach's Clipboard Playbook & Animations Instructions

After ordering this download, you will receive an email (within 24 hours usually) that has your login and password, and a special login page where you can re-download or upgrade your product (for one year after purchase) at no additional charge. You should save that email and use it if you need to download again.

But hopefully, you have already successfully downloaded the "Playbook & Animations".

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Login - Password problems...

To access your download account page, you must login with your username and password. Most login errors occur because the user does not enter the login or password correctly, often because there may be some CAPITAL letters involved. Both the username and password are case-sensitive, so pay attention to CAPITAL letters. Before requesting a new password, make sure you try it with correct case on all letters. Also make sure there are no leading or trailing spaces.

Example: Let's say my username is: RaiderCoach. This would be an incorrect login: raidercoach as the R and C must be capitalized.

After downloading, install the program...

Windows users:

The "**CCPlaybookAnimationsSetup.exe**" installation file has been downloaded to your computer. Run this setup file to install the program on your computer. Note the folder on your computer where this file is located. Using Windows Explorer (or the Start Menu, "Run"), go to that folder and click on the "CCPlaybookAnimationsSetup" file. The setup file will install the program for you... just follow the instructions. An icon will be placed on your desktop for loading the program.

Mac users:

After downloading "**CCDeluxeDownload.zip**", you must decompress this file using a decompression tool such as "Stuffit Expander" which you can download at:

<http://www.stuffit.com/win/expander/index.html>.

PC users who prefer to use the zipped file ("**CCDeluxeDownload.zip**") can unzip it with Winzip. If you don't have WinZip, download it at: <http://www.winzip.com/winzip/download.htm>.

Launching the program.

Although the program runs inside your default Internet browser, you do not need to be online. If you used the Windows installation program above (CCPlaybookAnimationsSetup.exe), there should be an icon on your desktop that you can click.



If not, note the folder on your computer where the program files were placed when you downloaded and installed the program. Using Windows Explorer (or the Start Menu, "Run"), go to that folder and click "CCPlaybookAnimations".

Another method of opening the program is to launch your Internet browser (Internet Explorer, Firefox, Chrome, Safari, etc), and then use the menu "File", "Open" and then browse and find the "CCIntro.html" file in the program folder and open it. You can save this link in your "Favorites" or as a "Bookmark" for future use.

Viewing Plays, Diagrams

Offensive players are O1, O2, O3, O4, O5, and are circles.
Defensive players are X1, X2, X3, X4, X5, and are triangles.

In the diagrams, player cuts are solid lines, whereas passes are dotted lines. A screen is a line with a perpendicular "bar". Dribbling is indicated by a wavy or "squiggly" line.



FAQ's, Troubleshooting Section

Question 1: How do I launch the program?

See "Launching the program" above.

Question 2: The animations won't load. All I get is a blank window.

You can access an animation by clicking "Animated Diagrams" in the top menu and using the Animations index, or by clicking "Page Animation" in the top menu of the Playbook page. If animations do not load, then your computer may not have Adobe's Flash Player, which is required to view the animated files. If not, download the free Flash Player at: http://www.adobe.com/shockwave/download/index.cgi?P1_Prod_Version=ShockwaveFlash.

If you are certain that you have the Flash Player and are using Microsoft Internet Explorer and still get a blank page, it might be because your computer has the latest Windows XP upgrade (service pack 2), which has caused some security issues. This should correct the problem:

...in your Microsoft Internet Explorer, click the "Tools" menu, and then "Internet Options". Then click the "Advanced" tab. Scroll down to the "Security" section. Check the top two boxes (they are probably unchecked):

"Allow active content from CD's to run on my computer."
"Allow active content to run in files on my computer."

Make sure those two boxes are checked. Then be sure to click the "OK" button. Hopefully the problem is now corrected!

Question 3: How do I view the articles? Overlapping text and graphics.

When you first load the program, the "CCIndex.html" page and menu will appear. Click "Playbook" in the menu. You can access, view and print all of the individual articles from the menu on the left (without any special word-processing software). If you find there is overlapping of text and graphics... in your browser's top menu "View" --> "Text Size". Make sure the text size is set to medium.

Question 4: Printing Questions

How do I print plays and other articles?

Open the Playbook. All the articles and plays are contained in the left-hand menu or the Playbook Index. Select the article you want to print from either the menu or the Index.

(1) For best results, use the "PDF Files" page, or click "PDF" in the top menu. There is a pdf file for each article, which you can print for a good clean printed page, no matter what your screen resolution is.

(2) If your monitor's screen resolution is 1024x768, you can usually get a good, clean printed copy by just clicking the browser's "Print" button, or using the menu's "File"-->"Print".

If using method (2) above, for a clean printout, configure your browser's print page setup as follows. Setting your browser's margins as instructed below is very important. Microsoft Internet Explorer users click the browser's menu, "File", then "Page Setup". If there is something in the "Header" and "Footer" text boxes, just clear those boxes. This will remove the annoying page header and footer file information. Also, very importantly, set the "Margins" as follows: left = 1.0, right = 0.5, top = 0.5, bottom = 0.5

Firefox users... under "File" --> "Page Setup", click the "Format & Options" tab, and then make sure the box next to "Shrink to Fit Page Width" is checked.

Is it possible to print the entire Playbook at once, rather than page by page?

Yes! MS Internet Explorer has this feature built-in. In the top menu, under "PDF", click "PDF Index". This page lists all of the Playbook's PDF (printable) documents. Then select from your Internet Explorer top menu, "File" and then "Print". In this print dialog, click the "Options" tab at the top, and then check "Print all linked documents", and click the "Print" button at the bottom. Have lots of paper and ink on hand! If you only want to print certain segments (Half-Court Offense, Half-Court Defenses, etc), set your screen resolution to 1024x768, then click on one of those "key" category pages seen at the top of the main Playbook "index" page, and use the same instructions above.

Question 5: You refer to menus. I don't see any menus on any pages!

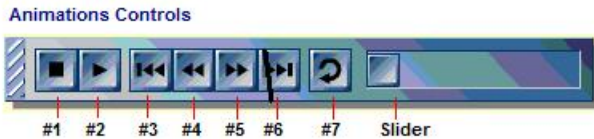
The menus require your computer to be java-enabled. Most are, but if yours isn't, go to this page for a solution: <http://www.clipstream.com/help/visitorhelp.shtml>

Question 6: Is it possible to skip the intro splash screen?

Yes, you can skip the splash screen. On the main page (CCIndex.html), scroll down the page and read "Option to Skip Splash Intro Page". Note that for this to work, your Internet browser and/or security software must allow cookies.

Question 7: What do the control buttons seen with the Animations do?

See the graphic and explanation below.

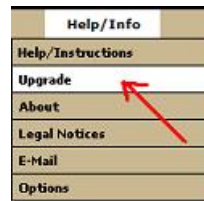


- #1 stops or pauses the animation
- #2 starts or restarts (after a pause) the animation
- #3 rewinds the animation to the very beginning
- #4 moves the animation back one frame
- #5 moves the animation forward one frame
- #6 moves the animation to the end (very last frame)
- #7 when lit, causes the animations to go back to the beginning and replay when completed
- Slider shows the progress of the animation, and you can slide it to advance or back up the animation.

Question 8: What about the free upgrades? Upgrade installation issues...

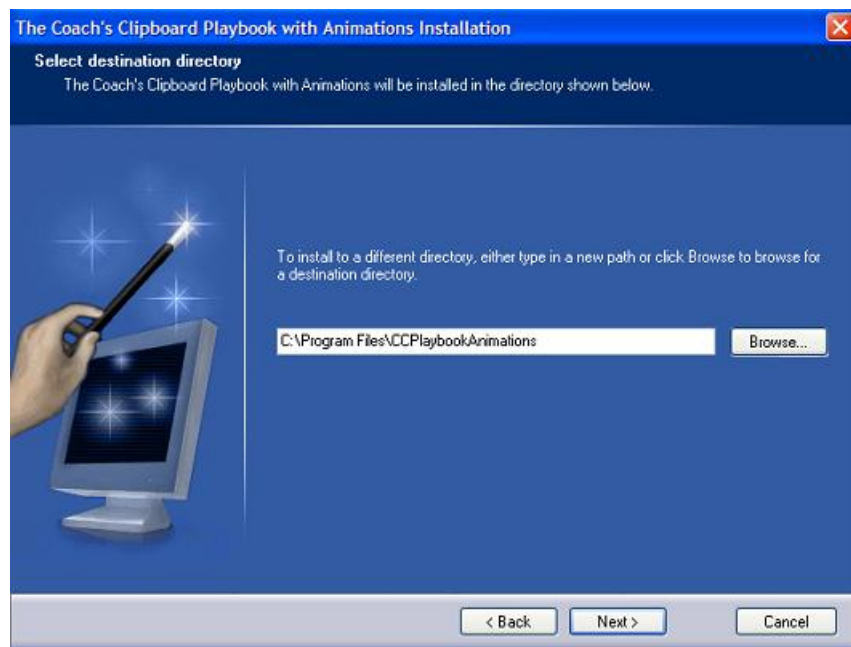
When you purchased this product, you were sent an email with your login, password and a page link where you can download the latest free upgrade. If you have lost that information, the Coach's Clipboard.

You can access the upgrade-download page from your product's top menu, "Help/Info" --> "Upgrade". You can also access the upgrade-download page from the Coach's Clipboard web-site by clicking "Upgrades" in the top menu.



For the upgrade to work, download the upgrade and run the upgrade setup program. You must install the upgrade into the same folder (directory) on your computer where the original program is located. For example, if you installed the program into the folder "CCPlaybookAnimations", the directory (folder) structure should look like the diagram above far right.

When running the upgrade installation program (below), make sure you select the folder (directory) on your computer where you have installed the original files. On my computer, it is "C:\Program Files\CCPlaybookAnimations".



Question 9: I'm still having problems! Now what?

the Coach's Clipboard. Please make sure that your own email server will accept a return email from me, and that your email storage space is not full. In either case, I will not be able to get back to you, and this is frustrating for both of us! I will usually respond to your email within a day or two (unless I'm on vacation)... so if you don't hear back from me right away, check to make sure your email server will accept my email (your spam blocker may not allow me).

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