

Coach's Clipboard Player's CD Instructions

Use these instructions and FAQ's if you have any problems with the Coach's Clipboard's Player's CD. If you still can't get things to work correctly, [the Coach's Clipboard](#).

Setup Instructions:

To use the Player's CD, your computer must have Adobe's Flash Player for viewing the animations and video clips. If you already have the Flash player on your computer, all you need to do is slip the CD-ROM into your CD drive. If the program doesn't auto-load, go to Question 1 below (FAQ's, Troubleshooting).

Your computer must also be "Java-enabled" to use the menus. If the menus do not work properly, go to Question 7 below.

If you want to copy the CD files to your hard drive for faster program operation, see Question 8 below.

To install the Flash player on your computer:

If your computer already has the Flash Player skip this step.

The easiest way to install the player is to download it from Adobe's web-site (it's free!). The Adobe web-site will automatically detect your computer type, operating system and Internet browser, and will determine which version you need for your computer. Go to this page:

http://www.adobe.com/shockwave/download/index.cgi?P1_Prod_Version=ShockwaveFlash

FAQ's, Troubleshooting Section

Question 1: How do I launch the program?

Slip the CD in your CD-ROM drive and the "**PlayersIntro.html**" file should automatically load in your default system Internet browser. If the program does not auto-load, then open your Internet browser (Microsoft Internet Explorer, Firefox, Chrome, Safari, etc). You do not need to be "online". Then click on "File", and "Open" and find the "PlayersIntro" file in the CD drive. Open the program. You can save this link in your "Favorites" , or "Bookmarks" for future use.

Question 2: The animations won't load. All I get is a blank window.

If animations do not load, then your computer may not have Adobe's Flash Player, which is required to view the animated files. See the Flash Player installation instructions above under "Setup Instructions". If you copied the files to your hard drive, make sure all files are in the correct folders!

If you are certain that you have the Flash Player and are using Microsoft Internet Explorer and still get a blank page, it might be because your computer has the latest Windows XP upgrade (service pack 2), which has caused some security issues. This should correct the problem:

...in your Microsoft Internet Explorer, click the "Tools" menu, and then "Internet Options". Then click the "Advanced" tab. Scroll down to the "Security" section. Check the top two boxes (they are probably unchecked):

"Allow active content from CD's to run on my computer."

"Allow active content to run in files on my computer."

Make sure those two boxes are checked. Click "OK". Hopefully the problem is now corrected!

Question 3: Where are the video clips? Where do I find the video clips menus for viewing the clips?

On the "CCPlayersCD" page (see above), click "Video Clips". Use the menus (on the left) for accessing all of the video clips. You must have the Flash player.

Question 4: The video clips don't work!

To view the video files, you must have Adobe's Flash Player. Some Apple products cannot view Flash swf files. See Question #2 above.

Question 5: How do I view the articles? Overlapping of text and graphics.

When you first load the program, the Player Articles page and menus will appear. You can access, view and print all of the individual articles from the menu on the left (without any special word-processing software). If you find there is overlapping of text and graphics... in your browser's top menu "View" --> "Text Size". Make sure the text size is set to medium.

Question 6: Printing Questions

How do I print plays and other articles?

Open the "Index of Articles". All the articles are contained in the left-hand menu or in the Index. Select the article you want to print from either the menu or the Index.

(1) For best results, click "PDF" in the top menu. There is a pdf file for each article, which you can print for a good clean printed page, no matter what your screen resolution is.

(2) If your screen resolution is 800x600, you can get a good, clean printed copy by just clicking the browser's "Print" button, or using the menu's "File"-->"Print".

If using method (2) above, for a clean printout, configure your browser's print page setup as follows. Setting your browser's margins as instructed below is very important. Microsoft Internet Explorer users click the browser's menu, "File", then "Page Setup". If there is something in the "Header" and "Footer" text boxes, just clear those boxes. This will remove the annoying page header and footer file information. Also, very importantly, set the "Margins" as follows: left = 1.0, right = 0.5, top = 0.5, bottom= 0.5

Firefox users... under "File" --> "Page Setup", click the "Format & Options" tab, and then make sure the box next to "Shrink to Fit Page Width" is checked.

Printing Problem... "I can't get the right side of the page to print correctly".

Older versions (less than 2.02), and Firefox and Netscape browser users could run into this problem. If your screen (monitor) resolution is set to something other than 800x600 px (like 1024x768 for example), and the right side of the printed page is cut off, try changing your screen resolution to 800x600. It's easy to do... just right click on your desktop screen and select "Properties" from the menu. Then click the "Settings" tab and slide the "Screen resolution" slider over to the left to 800x600 and save the settings. You should now be able to get clean print-outs. Or just use the pdf file for printing.

Is it possible to print the entire contents at once, rather than page by page?

Yes! MS Internet Explorer has this feature built-in. Set your monitor's screen resolution to 800x600 (see previous paragraph). Load the CD, and go to the main Playbook index page that lists (links) all of the articles, etc in the playbook. Then select from your Internet Explorer top menu, "File" and then "Print". In this print dialog, click the "Options" tab at the top, and then check "Print all linked documents", and click the "Print" button at the bottom. Have lots of paper and ink on hand! If you only want to print certain segments (Half-Court Offense, Half-Court Defenses, etc), then click on one of those "key" category pages seen at the top of the "index" page, and use the same instructions above.

Question 7: You refer to menus. I don't see any menus on any pages!

The menus require your computer to be java-enabled. Most are, but if yours isn't, go to this page for a solution: <http://www.clipstream.com/help/visitorhelp.shtml>

Question 8: Can I copy the CD files to my hard drive? Wouldn't it run faster?

Yes, you can copy the files to your hard drive, and the program will run faster. But you must make sure all the files are in the correct folders! The easiest way to do this is to click on the "**CCPlayersCDSetup.exe**" copy utility included on the CD. This setup program will copy all of the files onto your computer, and will place an icon on your desktop for loading the program.

Question 9: Is it possible to skip the intro splash screen?

Yes, you can skip the splash screen. You can also opt to turn off the audio on both the main page and the video clips page. On the main page (CCPlayersCD.html), click "Help" in the top menu. Scroll down the page and read the "Options" section. Make your selections and click the "Save Settings" button. Note that for this to work, your Internet browser and/or security software must allow cookies.

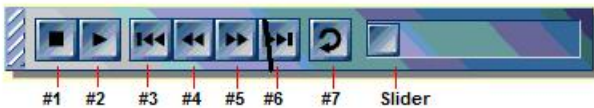
Question 10: Can I turn off the sound and leave it off as my default?

Yes, see "Options" under question 9.

Question 11: What do the control buttons seen with the Animations and Video Clips do?

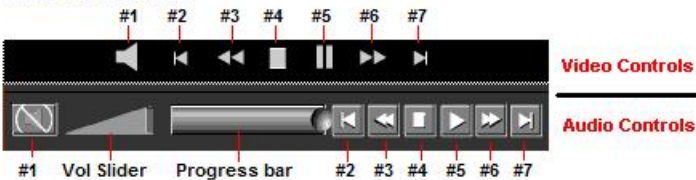
See the graphics and explanation below.

Animations Controls



- #1 stops or pauses the animation
- #2 starts or restarts (after a pause) the animation
- #3 rewinds the animation to the very beginning
- #4 moves the animation back one frame
- #5 moves the animation forward one frame
- #6 moves the animation to the end (very last frame)
- #7 when lit, causes the animations to go back to the beginning and replay when completed
- Slider shows the progress of the animation, and you can slide it to advance or back up the animation.

Video Clips Controls



Video Controls (top row):

- #1 is an audio control and will mute the audio but it is recommended to use the bottom audio controls instead
- #2 resets the video to the first frame after it has been paused
- #3 backs the video up by one frame after it has been paused
- #4 stops and resets the video to the beginning (first frame)
- #5 plays or pauses the video
- #6 allows you to move forward by small increments... you must first pause or stop the video to use this feature. Each mouse click moves it forward a little. If you hold the mouse down, it advances more rapidly.
- #7 goes to the very last frame and the video automatically replays.

Audio controls (bottom row):

- #1 turns the audio off
- Volume Slider Control... soft to the left, loud to the right
- Progress bar shows the progress of the audio
- #2 resets the audio back to the beginning
- #3 moves the audio back one frame
- #4 stops and resets the audio back to the beginning
- #5 starts or pauses the audio
- #6 moves the audio forward one frame
- #7 moves the audio to the end

Question 12: I'm still having problems! Now what?

the Coach's Clipboard. Please make sure that your own email server will accept a return email from me, and that your email storage space is not full. In either case, I will not be able to get back to you, and this is frustrating for both of us! I will usually respond to your email within a day or two (unless I'm on vacation)... so if you don't hear back from me right away, check to make sure your email server will accept my email (your spam blocker may not allow me).

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